



# Home Heating & Cooling Cheat Sheet: WORKING WITH CONTRACTORS

## **BASIC MAINTENANCE HELPS SYSTEMS LAST LONGER AND CAN LOWER BILLS**

- Check your system filters (located at the return) every other month and more frequently if you have allergies, pets, or lots of foot traffic that brings in outdoor debris and dust.
- An annual service check up by a heating and cooling professional will also help to keep your system running smoothly and lasting as long as possible.

## **QUESTIONS TO ASK HVAC PROFESSIONALS**

- Is the contractor licensed by the State of California to perform the work requested?
- Will the contractor:
  - ✓ Handle only home heating and cooling projects?
  - ✓ Handle only energy efficiency improvements?
  - ✓ Handle both home heating and cooling and energy efficiency projects?
- Does the contractor have a local track record?
- What type of warranty does the contractor offer?
- If you want to engage the contractor to do energy efficiency retrofit work, is the contractor certified to conduct home energy efficiency assessments (including a blower test or building leak detection)?
- Is the contractor approved to participate in PACE-financing and/or utility rebates?
- Will the contractor handle the paperwork if the project is eligible for financing and rebates?
- Besides heating and cooling system evaluations, does the contractor also handle:
  - ✓ Home energy assessments (such as using a blower test or building leak detection)
  - ✓ Insulation evaluation and repair/replacement
  - ✓ Building sealing evaluation and repair
  - ✓ Duct sealing evaluation and repair
  - ✓ Appliance or other system replacement or addition work

NOTE: If you are considering installing solar photovoltaics on your roof now or in the future, be sure to mention this to the contractors you talk to. You may be able to size the PV system differently once you have addressed your home's energy efficiency and heating and cooling system loads.

Contractors State Licensing Board

[www.cslb.ca.gov/](http://www.cslb.ca.gov/)

## **HELP, MY SYSTEM IS DOWN: Repair or Replace?**

### **1. Do a band-aid repair**

Doing a band-aid repair may get you through a season or longer. This buys you some time and allows you to start planning ahead and saving for a more expensive repair or replacement. Unfortunately, not all breakdowns can be fixed easily.

### **2. Do a thorough repair**

If your heating and cooling system is in relatively good condition, a thorough repair might be a good option if you're not ready to invest in a new system. Make sure your HVAC professional checks your duct system for leaks (and repairs them), even if you're not repairing or replacing the unit.

### **3. Replace**

## **QUESTIONS TO ASK: Repair or Replace?**

- Can a simple repair get you through the season?
- Would a major overhaul help the system last a few more years?
- Do you have the funds to replace? Can you make use of rebates?
- Is replacement the only option because the system is broken and beyond repair?
- If replacement is necessary, does it make financial sense to invest in a more efficient system?
- Will investing in home energy efficiency retrofits -- such as replacing windows, sealing ducts, sealing the building envelop and/or adding or replacing attic insulation -- mean you can get by with a smaller heating and cooling system or put less stress on your existing system?

**Visit the Cool Davis Home Heating and Cooling “Make a Plan” web page and download these Cool Solutions Planning Guides:** [www.cooldavis.org/cool-solutions/hvac-make-plan/](http://www.cooldavis.org/cool-solutions/hvac-make-plan/)

- Understanding Home Heating and Cooling
- Make a Home Heating and Cooling Plan ... Now
- Help! My HVAC System Is Down!
- Home Comfort and Health Issues
- Working with Contractors
- Ways to Save, Ways to Pay for Home Energy Improvements
- Home Heating and Cooling Commonly Used Terms

## **What is Cool Davis?**

*Cool Davis is a local non-profit organization dedicated to helping Davis residents and businesses adopt more sustainable practices and reduce their greenhouse emissions. Cool Davis has partnered with the city since 2010 to offer resources, host events, and provide outreach and educational experiences for Davis residents.*

*To learn more about other Cool Davis projects related to energy, transportation, and consumption of goods and services, visit us at [www.cooldavis.org](http://www.cooldavis.org).*